Hilton
NAGOYA

Pet-Friendly Room Guest Waiver Agreement

Please print out this agreement, fill in the necessary information and send us by email or fax after booking.

E-mail: Nagoya_info@hilton.com FAX: 052-212-1136

To ensure a comfortable stay for you, your pet, and fellow guests, you agree to understand and comply with the following terms and conditions.

1. The hotel is prepared to accommodate your pet in the room provided under the following conditions:
    1) Your pet is less than 10 kg (approximately 22 lbs) in weight.
    2) Your pet is six months old or over.
    3) Your pet is fully trained (including potty-trained) and does not bark unnecessarily.
    4) Your pet has been vaccinated against rabies and has been vaccinated with a combination vaccine of more than 5 kinds of mixed vaccine inoculations, two weeks or more have passed, but one year has not passed.
       * Please present proof of vaccination at check-in. Guests who are unable to provide a valid vaccination certificate will not be permitted to stay with your pet.
    5) Your pet is not in heat, undergoing menstruation or undergoing pregnancy
    6) Your pet has been ridden of fleas, mite, and parasites.
2. Only one dog is allowed per room.
3. Your pet must be enclosed in a pet carrier or bag, which will be furnished by you, while in public areas.
4. Your pet must not be left unattended in the guest room.
5. Your pet is permitted only inside the guest room and are not allowed in public areas of the hotel.
6. You are responsible for cleaning your pet's paws after your pet has walked outside of the hotel. Please bring towel or wipe by yourself.
7. Please ensure that your pet's barking does not disturb other guests. If the hotel determines that excessive barking is causing a disturbance, even while under your supervision, the hotel reserves the right to require removal of the pet from the guest room or terminate the stay.
8. Your room will be serviced only when you are present. Please call Housekeeping (ext. no.4) to arrange a convenient time for cleaning service.
9. You are responsible for all aspects of your pet's care, including feeding, waste disposal, and walking.
10. In the event that your pet urinates, defecates, vomits, or marks territory in a way that causes significant soiling or odor to furniture, bedding, flooring, carpets, or other parts of the room, the hotel will charge you JPY 45,000 (tax included) to cover the cost of professional cleaning, deodorization, and necessary restoration. In addition, if the hotel determines that the guest room cannot be made available for subsequent guests, compensation equivalent to the room revenue lost during the period the room is taken out of service may be charged separately.

You assume full responsibility for any injury, damage, loss, or accident caused by your pet to other guests or third parties.
Please understand that the hotel shall not be liable for any injury, illness, loss, or damage suffered by your pet during your stay, except when the hotel is willful or grossly negligent. If the hotel is negligent (except gross negligence) in such injury, illness, loss, or damage, the liability of the hotel shall be limited to the amount of room rate on the day when the cause of such injury, illness, loss, or damage occurred.

A security deposit of JPY 30,000 will be collected separately from your room charges prior to your stay. If the hotel incurs damages caused by your pet, or compensates a third party for damages on your behalf, the hotel may deduct such costs from the deposit. If the amount of damage exceeds the deposit, the difference will be charged to you separately. If no such costs are incurred, the hotel will return the deposit without interest thereon via credit card within 7 days of the checkout.

By signing below, you acknowledge that you have read, understood, and agreed to comply with all of the above terms and conditions throughout your stay. If you do not comply with this agreement during your stay, the hotel may terminate your stay and may request the removal from the guest room.

Signature: **Arrival date:** **Date:**